

# Understanding Health Insurance Filing A Claim

## Provider Assist

If your doctor is in your insurance plan's network, the office will generally file the claim for you. If your doctor is outside of their network, you will have to file the claim yourself. Some time limits are as short as 30 days after the appointment so don't put it off.

## Stay Organized

Make sure first have all the proper paperwork such as the visit receipt and referral. Make a copy of all documents submitted for the claim.

## Double Check

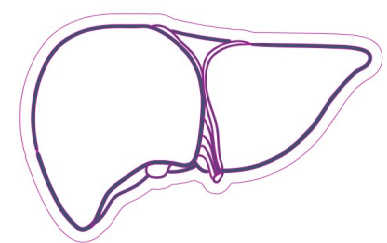
You should receive an Explanation of Benefits (EOB) form with information detailing their payment. Compare this to the claim you submitted to confirm you have been properly covered. If the EOB is correct, your doctor bill should match the "Amount You Owe the Provider" number from the EOB. If these numbers do not match up, call the doctor's billing office as well as your insurance company to discover the source of the error. The billing office should resubmit the correct claim.

## Learn More

<http://www.patientnavigator.com/insurance-filing-a-claim-step-by-step/>

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## Health Insurance And Your Liver



Be sure your specialist visits are covered by your insurance. Depending on the type of insurance - you may need a referral from your Primary Care Physician.

Prescriptions can be expensive - talk to your doctors office about options that may be available for generic options or prescription assistance programs.

